

**PORTING APPLICATION**

**Application identification<sup>1</sup>** (registered no., date, other details)

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**Applicant identification**

(applicant must be the holder of the contract for supply of public telephone service related to the number/numbers for which the porting is requested)

Individual

Name	
ID document (ID, passport)	
Personal numerical code	
Residence	
Client code (Telephone service supply contract number) <sup>2</sup>	
Contact phone	
E-mail <sup>3</sup>	
Representative (as the case may be)	
Name	
ID document (ID, passport)	
Contact phone	
E-mail <sup>3</sup>	

Legal person

Designation	
Unic registration code	
Headquarter	
Client code (Telephone service supply contract number) <sup>2</sup>	
Contact phone	
Fax <sup>3</sup>	
Legal representative	
Name	
ID document (ID, passport)	
Contact phone	
E-mail <sup>3</sup>	

1 To be filled by the public telephone service supplier to which the number is ported .  
2 To be filled with the contract number only when subscriber do not have a client code  
3 To be filled optionally.

## Application object

*Number/ numbers for which the porting is requested <sup>4</sup>	Address at which is supplied the telephone service via the number/numbers for which the porting is requested (as the case may be)	Porting timeslot <sup>5</sup>		Remarks <sup>6</sup>	Other information <sup>7</sup>
		Initial time (date, hour)	Final time (date, hour)		

\* To be filled for porting of geographic numbers, independent location numbers and non-geographic (non-mobile) numbers, if applicable

** Number/ numbers for which the porting is requested <sup>3</sup>	SIM series (as the case may be)	Service type (pre- paid or post-paid)	Porting timeslot <sup>5</sup>		Remarks <sup>6</sup>	Other information <sup>7</sup>
			Initial time (date, hour)	Final time (date, hour)		

\*\* To be filled for porting of non-geographic numbers for mobile telephony.

<sup>4</sup> For numbering ranges to be filled: start number and end number of the range.

<sup>5</sup> To be filled by the public telephone service supplier to which the number is ported.

<sup>6</sup> When the porting period is greater than 3 working days, the acceptor provider should outline if this was the applicant option or that of the acceptor provider.

<sup>7</sup> To be detailed the access type (e.g. ISDN-BRA, ISDN-PRA, PABX, etc).

Supplier which offers currently the public telephone service		Public telephone service supplier to which the porting is requested	
Designation		Designation	Twilio Ireland Limited

Subscriber agree the partial porting <sup>8</sup>	
Subscriber DO NOT agree the partial porting	

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<sup>8</sup> To be filled in the case of multiple numbers porting .

## Terms and conditions

1. The applicant has a contract in force with the provider from which the porting is requested (donor provider) for supply of public services via telephone number or numbers that are the subject of this application.
2. The applicant did not submit other portability application with the same object which has remained non-finalized.
3. The provider that will supply the telephone service after the number porting (acceptor provider) is mandated to undertake the necessary steps to terminate the contract between the applicant and the donor provider via the number / numbers for which is requested the porting. Acceptor provider is responsible to the applicant with regard to the achievement of the porting.
4. Contract with the donor provider ceases at the time of completion of the porting request. Termination of the contract between the applicant and the donor provider will observe the conditions specified in such contract. Number / numbers porting are without prejudice to any obligations of the subscriber and donor provider, arising from the concluded contract, generated and executed before its termination. In the case of mobile services for which payment is made in advance the existing credit at the porting time cannot be recovered by the applicant.
5. After porting, the applicant will keep the phone number and the service will be offered by Twilio Ireland Limited (Twilio), under a contract to supply public telephone services between the acceptor provider and the applicant.
6. The acceptor provider will notify the applicant the porting timeslot and the interruption period of the service with at least 24 hours before the start time of the porting timeslot set-up by the application. If the porting cannot be achieved, the acceptor provider will inform the applicant with at least 24 hours before the time agreed to carry out the porting (indicating the refusal reason). Telephone service will still be provided by the donor supplier.
7. The applicant may revoke the application no later than 24 hours before the time agreed for the implementation of the porting. If the revocation request is made after this time, porting will be completed and, at the request of the subscriber, a new porting process may be initiated.
8. For the number porting, the applicant will be charged with a fee of ..... without VAT for each number ported into the network. If abandon the porting request after the deadline established under section 7 and start a new application for portability, the applicant will pay a porting fee to both the acceptor and donor provider (which after the application abandoning becomes acceptor provider).
9. The applicant accepts the possibility of a temporary interruption of service, during which no calls could be initiated, including emergency calls. This downtime cannot exceed, usually, 4 hours for non-geographic numbers for mobile services and 5 hours for geographic numbers and non-geographic numbers other than those for mobile services.
10. The applicant agrees the automatic processing of personal data, under the applicable legislation, to the extent necessary to achieve the porting.
11. The applicant states that the information provided in this application is complete and correct.

### Attached documents (as the case may be):

1. ID document (copy)
2. Latest invoice issued by donor provider
3. In the case of proxy of individuals, the original mandate under private signature.

#### **Applicant/representative**

Name:  
Signature:  
Stamp (legal persons):  
Date:

#### **Acceptor provider representative**

Twilio Ireland Limited

Name:  
Signature:  
Stamp:  
Date:

Completed in two copies, one for applicant and one for acceptor provider.