**Approval Certificate**

Between the undesigned:

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| --- |
| Twilio Inc.  Address: 375 Beale Street, 3rd floor San Francisco, California 94105 United States  Registration number:5013675  Represented by:  Mr. Daniel Randlemon  *Hereinafter referred to as: Supplier* |

|  |
| --- |
| PARTNER  Address:  Registration number:  Represented by:  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  *Hereinafter referred to as: Partner* |

The following is also agreed upon:

Object:

The parties have reached an agreement to use the Supplier's A2P SMS sending solution. This agreement allows the Partner’s customers to communicate with their end users/subscribers, who are also customers of the telecommunications operators.

The purpose of this certification is to ensure that the recipients of the AP2 SMS transferred by the Partner acknowledge and accept the receipt of these SMS. Additionally, it aims to relieve the telecommunication operators of any responsibilities in case there are complaints from the recipients unless otherwise agreed under the main agreement.

Commitments of the partner:

The Partner ensures that the end users/subscribers, to whom it transfers AP2 SMS initiated by the Partner’s customers, have given their consent to receive these SMS. The objective is to categorize SMS types, as shown in the table below:

|  |  |  |
| --- | --- | --- |
| **Type of SMS** | **Text model** | **Sender ID** |
|  |  |  |

The changes made to the above table need to be recorded with the telecommunication operators. The maximum time required for this process is 5 working days.

The Partner will make sure that the Partner’s customers will handle all end users/subscribers complaints or claims regarding the SMS messages they receive and will be responsible for covering any associated costs according to the signed main agreement between the Supplier and Partner.

Country, on DD/MM/YYYY

For the Supplier: Signature for the partner:

