



## Request for transfer of Telephone Number

	Customer Details	Representative Details
Surname and Name or Company Name		
NIF/CIF/Passport		
Telephone Contact 1		Telephone Contact
Address		
City		
Province		Postal Code

<b>Donor Operator</b>					
<b>Donor Operator Reseller</b>					
<b>Gaining Provider</b>		Telefónica de España, S.A.U.			
<b>Access Type</b>					
(Regular individual, Basic ISDN Access, Intelligent Network or Multiple Access)					
<b>NUMBERS YOU WANT TO PORT</b>					
XXXXXXXXXX					
XXXXXXXXXX					
<b>RANGES YOU WANT TO PORT</b>					
<b>N° Red Inteligente number to be carried to Movistar</b>		<b>N° Geographic Number of Call Destination</b>			
		Currently with Movistar		Port to Movistar	
<b>Date* and Preferred Time (8:00 - 20:00)</b>					

### Agreement

By this request, the client communicates his desire to cancel his access with the operator indicated above (donor operator) and keep the numbers indicated with the new access / s that he has requested from Telefónica de España SAU.

Yes  /No  I give my consent to carry all the numbering associated with the indicated numbers until the entire access is complete.

Yes  /No  I give my consent to carry all the numbering associated with the jump group of the indicated numbers. (In this case, you must facilitate the configuration of the accesses and the numbering involved in the jump group so that Telefónica can request it correctly from the donor operator or reseller donor).

(\*) The Client may indicate in this box the desired time to behave, accepting a maximum difference of 30 calendar days between the date of the request and the desired to behave. If the box is left blank, the maximum period for processing the request will be 1 business day from the date of the request submitted by the subscriber, except when an additional business day is required for the provision or modification of access physical associated with the numbering or for the validation of the user's identity, in case of resale. Movistar may cancel the portability request at the request of the Client made at any time to its commercial except Saturdays, Sundays and holidays (Madrid calendar), up to 24 hours before the execution of the portability or up to 26 hours before, in case portability with a term greater than 1 business day.

The client authorizes that the personal data necessary in accordance with the Technical Specification of Fixed Portability in force for the conservation of their numbers, both those included in the request and those known by the operator with whom they have contracted the service, may be transferred to the operators involved in the portability process, without prejudice to the provisions of Organic Law 3/2018, of December 5, on the Protection of Personal Data and Guarantee of Digital Rights.

The client accepts the possible interruption or limitation in the provision of the service during the minimum time necessary to carry out the work of change of operator, which is estimated at three hours from 8:00 a.m. to 11:00 a.m., from 11:00 a.m. to 2:00 p.m. : 00, from 2:00 p.m. to 5:00 p.m. and from 5:00 p.m. to 8:00 p.m.

In \_\_\_\_\_ to \_\_\_\_\_

Signature of the Client or Legal Representative and Seal of the company or DNI and position of the representative.

I further acknowledge that I read and understand the porting instructions set forth at

<https://support.twilio.com/hc/en-us/articles/115000781088>

and agree to fully comply with them in connection with my porting request.

